

Climate change policy



Have your say on climate change

With more frequent and intense weather events occurring across Australia - and closer to home, here on the MidCoast - we have developed a draft Climate Change Policy and Strategy that outlines our commitment to climate change action.

As well as addressing Council's own carbon emissions and climate change risks, the draft policy acknowledges our role in building the capacity of the community and households to take action around climate change.

Visit www.midcoast.nsw.gov.au/HYS from 1 February for more information and to provide your feedback. The exhibition runs until 12 March.

Rate harmonisation

As required for all merged councils, a new region-wide rating structure will be introduced from 1 July 2021, replacing the three different rating systems currently in place.

While the new system does not increase the total amount of rates we can collect (which is regulated by IPART), it will result in a more consistent and fairer distribution of rates across the region.

Details about how this impacts individual rate-payers will be made available soon. For more information visit www.midcoast.nsw.gov.au/rates

UPDATED CONTACT DETAILS

Visit: Yalawanyi Ganya, 2 Biripi Way Taree
(just off Manning River Drive, Taree South)

Mail: PO Box 482 Taree NSW 2430

Phone: 02 7955 7777

email: council@midcoast.nsw.gov.au

Other customer service points:

- 4 Breese Parade Forster
- 89 King Street Gloucester
- 6 Church Lane Tea Gardens
- Myall Street Stroud

Visit our website for full contact details of other Council facilities including:

- Visitor Information Centres
- Libraries
- Waste Management Centres
- MidCoast Assist
- Manning Regional Art Gallery
- Manning Entertainment Centre

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MidCoastCouncil



midcoastcouncil



PART OF YOUR EVERY DAY



Your rates help us deliver a whole range of everyday services.

Expanding our online services

The first phase of integrating our online services took place in December and customers lodging a service request or tracking a development application will already see an improved level of service through the new system.



Once complete, the new IT platform will replace over 25 different applications we are currently using, integrating all operations into one streamlined solution.

Information will be more easily accessed across council, leading to faster and more informed decision-making, and more efficient outcomes for our customers.

Welcome to Yalawanyi Ganya

Our centralised administration and customer service centre on Biripi Way Taree is now open for business.

Yalawanyi Ganya is a community space for everyone to enjoy, providing modern concierge-style customer service to ensure your enquiries are attended to quickly and efficiently every time you visit.

The new centre also includes:

- Council chambers
- Free WiFi
- Art gallery space
- Dedicated off-street customer parking at entry
- Public café

Customer service points across the region

With customer service points continuing in all current locations, and expanded online services, it's easier than ever to do business with us. Below are some of the most frequent transactions and enquiries made by our customers, and the different customer service points you can use.

	Taree	Forster	Gloucester	Stroud	Tea Gardens	Online
General enquiry	✓	✓	✓	✓	✓	✓
Register your pet	✓	✓	✓	✓	✓	www.petregistry.nsw.gov.au/
Pay your rates	✓	✓	✓	✓	✓	✓
Report an issue	✓	✓	✓	✓	✓	✓
Lodge a form	✓	✓	✓	✓	✓	✓
Buy a beach vehicle permit	✓	✓	✓	✓	✓	
Meet with planning staff	8.30-10.30am	Site inspections by appointment, phone 7955 7777				



Changes to planning applications

From 1 January, lodgement of planning applications such as development applications (including modifications) and applications for complying development certificates must be made using the NSW Government's Planning Portal. Our team will still be available to assist you with pre-lodgement support. Find out more: www.planningportal.nsw.gov.au

What does Yalawanyi Ganya mean?

The new building is named in Gathang, the traditional language that binds all Aboriginal people across the MidCoast.

- Yalawanyi means 'sitting / meeting place'
- Ganya means 'house'

Together they reflect the nature of the business and activities that council staff and community members will undertake inside.

Language is an important part of the reconciliation journey for our Aboriginal community, and we are proud to have worked with local language holders to support the re-emergence of Gathang in our region.



Watch our video to learn how to say Yalawanyi Ganya from Gathang language holder Jay Davis