Information for Tradies in bush fire affected Mid North and North Coast regions

NSW Fair Trading today announced that application fees for licence replacement is to be waived for those affected by the devastating fires on the North and Mid North Coast.

The policy covers all NSW Fair Trading and SafeWork NSW replacements for those affected by natural disaster bushfires, i.e. if someone needs to replace an existing licence/certificate/permit because their possessions were lost in evacuation or through fire.

There is no Proof of Identity requirement when lodging a replacement form for most NSW Fair Trading licence types but the applicants address would need to be in the areas identified below.

The NSW Office of Emergency Management have notified of declaring natural disaster status due to bushfires in the following local government areas:

- Coffs Harbour City
- Kempsey Shire
- Mid Coast
- Nambucca Shire
- Port Macquarie-Hasting
- Armidale Regional
- Bellingen Shire
- Glen Innes Severn Shire
- Inverell Shire
- Tenterfield Shire
- Uralla Shire
- Walcha
- Clarence Valley
- Richmond Valley

Some licensees in these areas may need to acquire a replacement licence, certificate or permit. Approvals are in place under the Authorisation Fee Waiver Policy to waive for any fees associated with replacing the card or certificate.

This includes tradespeople holding the following licences:

- Building
- Plumbing
- Electrical
- White Cards
- Painting & Decorating
- Motor Vehicle Repairers
- Tow Trucks
- Property, Stock & Business Agents

If you have lost your licence card as a result of the recent bush fires in these areas, you can obtain a replacement card free of charge.

Obtain an application form for a duplicate licence, certificate or permit form from the NSW Fair Trading website.

Lodge the completed form at your nearest Service NSW centre or Government Access Centre (GAC) for processing.

A new card will be forwarded to you in the post in approximately three weeks’ time.

If you have any enquiries, please don’t hesitate to contact me.

Please stay safe,

Theresa Kelly
Community Liaison Co-ordinator – Northern Region

Engagements and Complaints