

# Assistance with animal welfare issues



The NSW Department of Primary Industries (DPI) and Local Land Services (LLS) are providing assistance to landholders and communities with animal welfare-related issues including:

- Emergency fodder
- Emergency stock water (where there is an immediate animal welfare concern)
- Animal assessment and veterinary assistance
- Stock euthanasia and burial
- Livestock feeding and management advice
- Care of animals in evacuation centres

**For assistance call the  
Agriculture and animal services hotline  
1800 814 647**

Please be aware that we are currently working through a very large number of requests.

**For concerns about pets, companion animals and wildlife please also contact 1800 814 647.**

## Prepare now if you haven't already

In periods of very high fire danger rating, it is recommended that landholders keep up to date with Rural Fire Service advice. Ideally:

- livestock should be moved to an eaten-out paddock, irrigated pasture or bare yards with a cleared or ploughed perimeter
- horses should be transported off the property early or agisted if they can't be kept safe during a bushfire
- care should be taken with horses so they are not locked in an area where they may panic and hurt themselves. A large sand yard is suitable if there are no flammable buildings or vegetation nearby
- livestock should be easily identifiable in the event fences are destroyed and stock escape.

### Landholders are encouraged to:

- keep an eye on the weather and be aware of fire bans and restrictions
- familiarise themselves with the Rural Fire Service's fire danger ratings and bushfire alert levels
- download useful apps, such as MyFirePlan, Fires Near Me and Live Traffic NSW
- always phone triple zero when their life is at risk



**We understand it's  
hard for you as well  
as your stock**

For information on personal hardship and distress assistance, contact the **Disaster Welfare Assistance Line** on **1800 018 444** from 8.30am to 4.30pm Monday to Friday.

To apply for a concessional loan, grant or freight subsidy, contact the **NSW Rural Assistance Authority** on **1800 678 593** or visit [www.raa.nsw.gov.au](http://www.raa.nsw.gov.au)

Further information on disaster assistance is at [www.disasterassist.gov.au](http://www.disasterassist.gov.au) and the NSW emergency information and response website at [www.emergency.nsw.gov.au](http://www.emergency.nsw.gov.au)

Landholders should ensure they have a plan to manage livestock and animals in the event of a bush fire.

**Planning for bushfires is vital and can save lives.**