

WATER SERVICES

ATTACHMENT A

FAILURES AND ISSUES MANAGEMENT

ORDINARY MEETING

25 OCTOBER 2017

Failures and Issues

Category	Current	New	Closed	Extreme	Very High	High	Medium	Low
Current Month	401	3	1	5	43	71	212	67
Previous Month	399	23	11	5	43	72	212	67

Investigation Performance

Category	Complete	Issue did not meet investigation threshold	Late	Not Started	In Progress
Count	74	202	368	180	54

Current Top Priority Issues

No.	Issue No.	Issue Description	Priority	Status
1	2016.0331	HN STP 01 non-compliance with EPA licence	1 - Extreme	Project
2	2016.0008	TG WTP 01 Aeration Tower No. 1 Collapse	1 - Extreme	Project
3	2016.0549	TG WTP 01 Fluoride Dosing system configuration and control	1 - Extreme	Project
4	2016.0550	LC WPS 01 HV Transformer too close to building	1 - Extreme	Project
5	2016.0561	TG WTP 01 Aeration Tower 2 Collapse	1 - Extreme	Project
6	2016.0194	TG SPS 07 Pump Capacity	2 - Very High	Project
7	2016.0214	TI SPS 02 Stair access compliance	2 - Very High	Project
8	2016.0133	BU WTP 01 Flexible Pipe - Chemical Dosing Audit	2 - Very High	Project
9	2016.0215	WG SPS 01 Stair access compliance	2 - Very High	Project
10	2016.0124	Chemical Dosing Audit - BU WTP 01 Bundled Issue	2 - Very High	Project

