

WATER SERVICES

ATTACHMENT A

**ISSUES MANAGEMENT – JUNE
2017 QUARTERLY REPORT**

ORDINARY MEETING

26 JULY 2017

Failures and Issues

Category	Current	New	Closed	Extreme	Very High	High	Medium	Low
Current Month	355	10	14	4	36	63	188	64
Previous Month	366	13	13	4	38	64	195	65

Investigation Performance

Category	Complete	Issue did not meet investigation threshold	Late	Not Started	In Progress
Count	64	194	355	161	45

Current Top Priority Issues

No.	Issue No.	Issue Description	Priority	Status
1	2016.0331	HN STP non-compliance with EPA licence	1 - Extreme	Project
2	2016.0008	TG WTP 01 Aeration Tower No. 1 Collapse	1 - Extreme	Project
3	2016.0549	TG WTP 01 Flouride Dosing system configuration and control	1 - Extreme	Project
4	2016.0550	HV Transformer too close to building	1 - Extreme	Project
5	2016.0561	TG WTP 01 Aeration Tower 2 Collapse	1 - Extreme	Project
6	2017.0020	WG STP 01 Lift Pump 02 Electrical Cable Fault	1 - Extreme	Awaiting Approval
7	2016.0194	Tea Gardens Sewage Pump Station Capacity	2 - Very High	Project
8	2016.0208	Switchboard Circuit Breakers Non-compliance	2 - Very High	Project
9	2016.0214	TI SPS 02 Stair access compliance	2 - Very High	Project
10	2016.0133	Chemical Dosing Audit - BU WTP 01 Flexible Pipe	2 - Very High	Project

